

# ABOUT US

MDS is MarTech Platform with aggregated digital tools built to optimise Performance Marketing, Customer Engagement, and AI-Driven Analytics to have a better understanding on Consumer Behaviour.

MDS Applications enable Marketers to scale Lead Generation and Customer Engagement. Marketers can gain valuable insights, automate tasks, target audiences more effectively, and measure and optimise their marketing efforts.

MDS has already helped 100+ Clients across Health, Real Estate, BFSI, E-commerce and Education to generate over 1.5bn and counting business while significantly improving their ROIs.

MDS is continually evolving in this vast landscape, with new technologies and solutions emerging regularly.

# OUR PRODUCTS

PRODUCT

**SMART SMS** 

Industry's most powerful SMS Application with Performance Marketing Analytical tools integrated in Dashboard, Disruptive User Interface, robust Transactional SMS APIs for seamless integration with CRMs and 365-Day Service Support.

VOICE BROADCASTING Broadcasting the message in real voice is a great way to communicate with your audience. Our interactive voice broadcasting solution helps you to send your pre-recorded voice message to mass. Expand your reach with our outbound voice broadcasting service.

# OUR PRODUCTS

PRODUCT

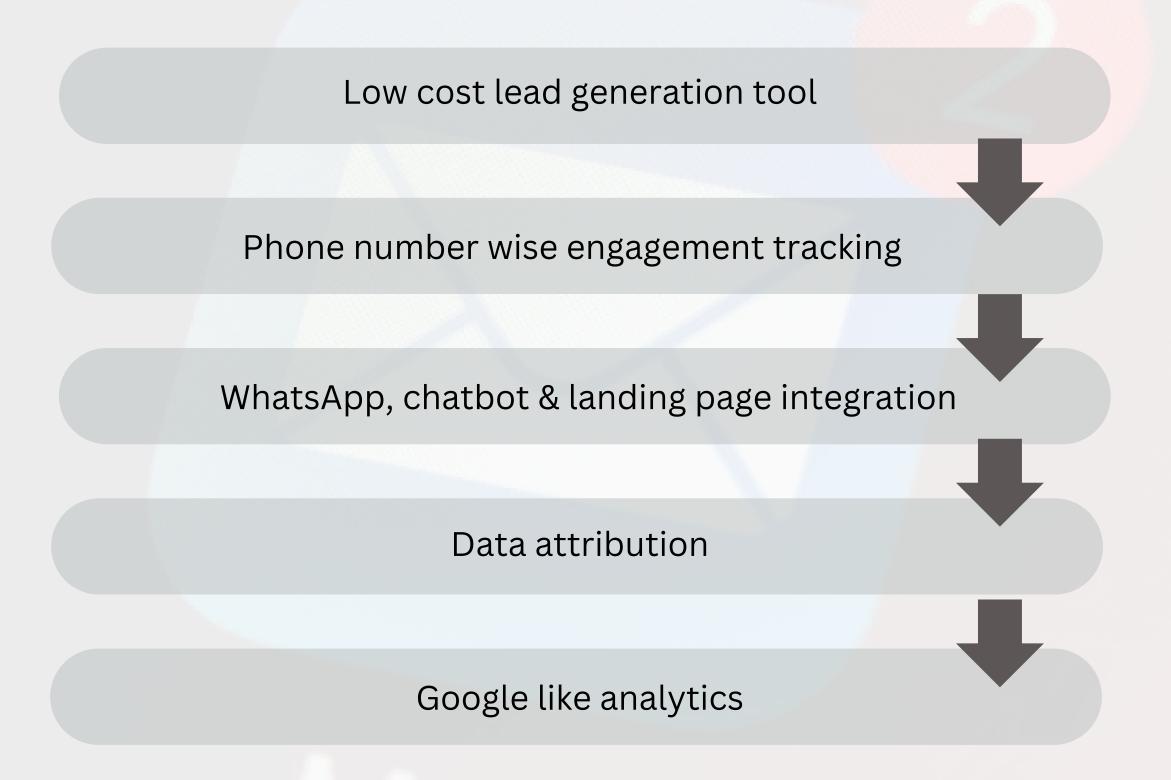
RCS

RCS is an advanced messaging protocol that enhances traditional SMS with features like multimedia sharing, read receipts, group chats, and interactive elements. Our RCS solution transforms traditional SMS into dynamic conversations. Elevate customer engagement with multimedia, group chats, and interactive features for your brand.

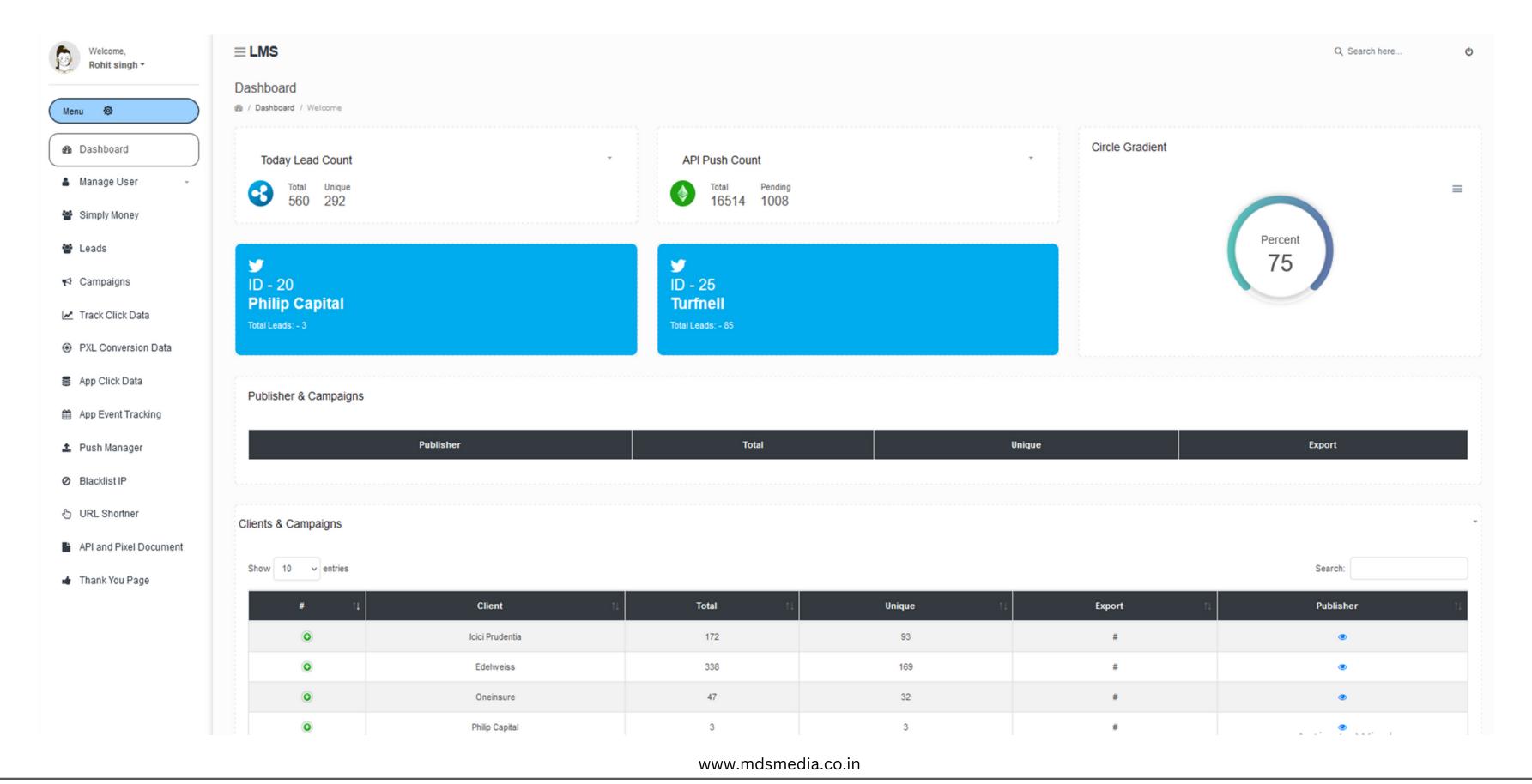
WHATSAPP

WhatsApp is a widely used messaging app allowing text, voice, and video communication. Our WhatsApp integration empowers your business with secure messaging, voice, and video communication. Seamlessly connect with customers, share multimedia, and manage business interactions efficiently.

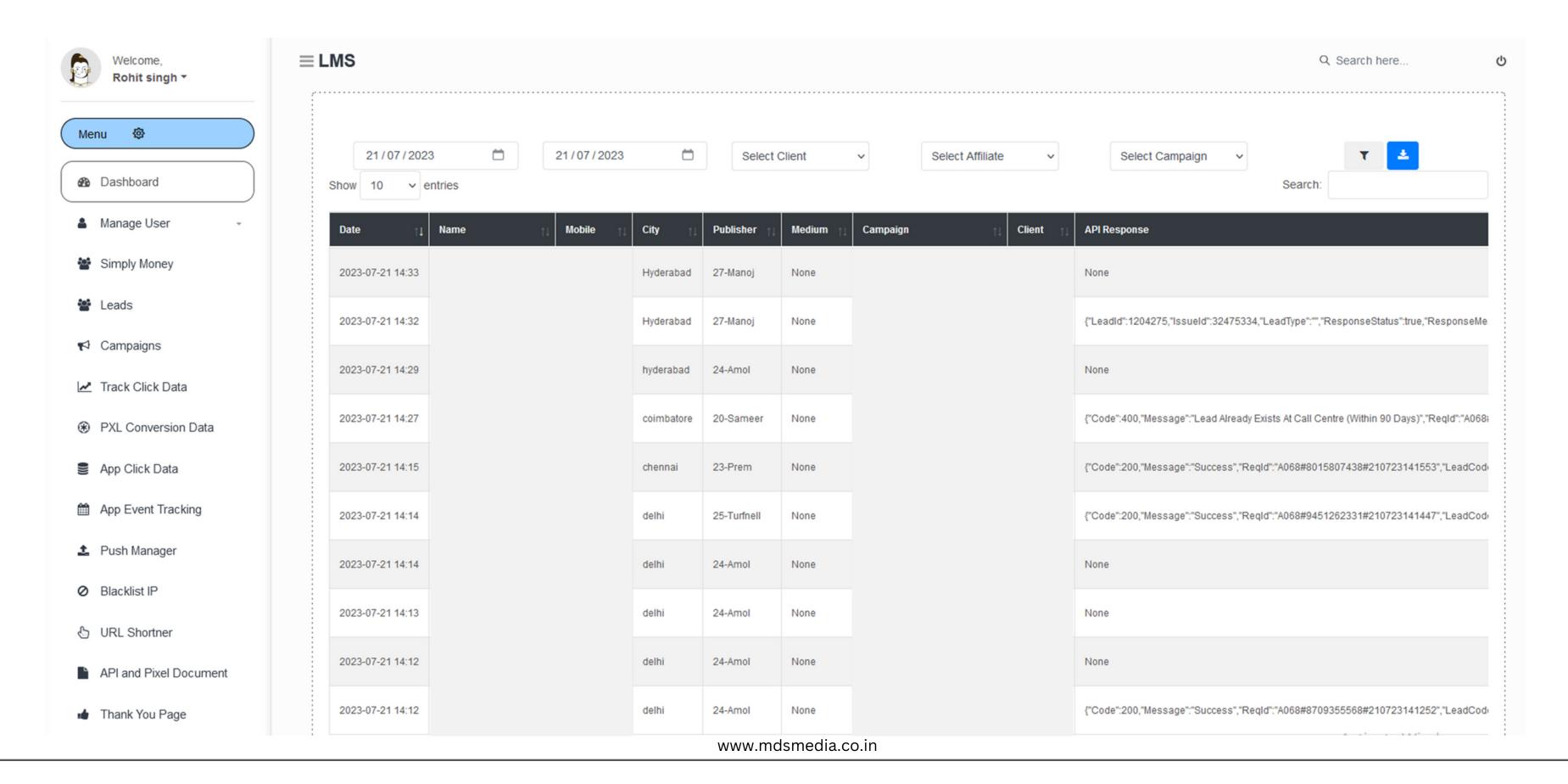
## SMART SMS: SMS WITH SUPER POWERS



# LEAD MANAGING SOFTWARE



# TRACK CAMPAIGNS LIKE NEVER BEFORE



# VOICE BROADCASTING: CUTTING-EDGE LEAD GENERATION TOOL TILL DATE

Autodial thousands of calls every day with human-like voice recording

2 Exceptionally powerful & result oriented

3 Exceptionally low cost per lead

Calls have the highest reception rate; hence lowest awareness cost

5 Conversation recording for training purpose

# RCS (RICH COMMUNICATION SERVICES)

#### **Custom Integration**

We seamlessly integrate
RCS into your existing
communication
framework, ensuring a
smooth transition from
traditional SMS.

#### **Engaging Content**

Our team creates
compelling multimedia
content, including images,
videos, and interactive
elements, to captivate
your audience and
enhance engagement.

#### Interactive Features

We implement features
like read receipts, typing
indicators, and suggested
actions to make
conversations more
dynamic and responsive.

#### Personalization

Tailoring messages to individual preferences, demographics, and past interactions, we ensure a personalized experience that resonates with each recipient.

# Analytics and Optimization

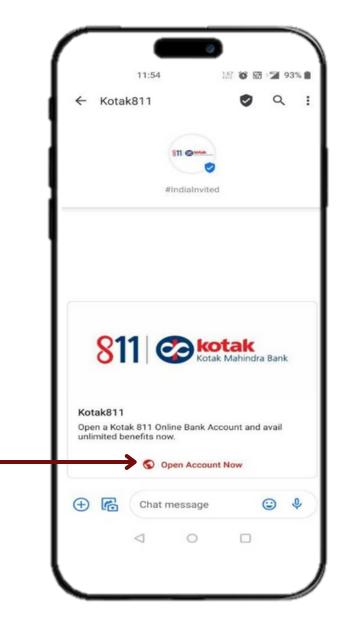
We track engagement metrics, analyze user behavior, and refine our strategies to continually optimize your RCS campaigns for maximum impact.

# RCS ENABLES TARGETTED AND INTERACTIVE

### BRAND MARKETING

Pre-Purchase

Lead generation

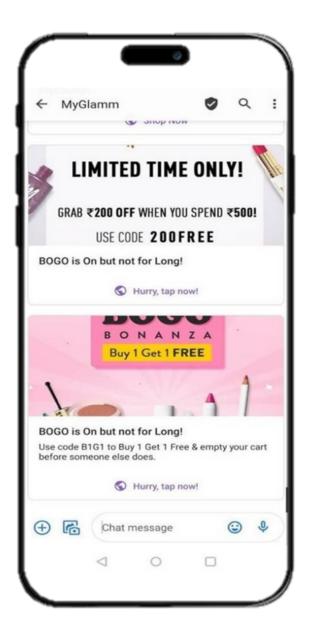


CTA button

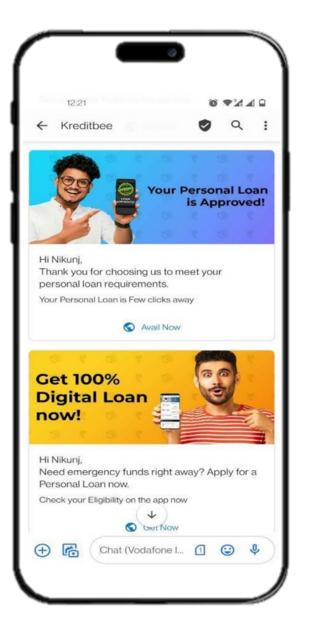
redirects to

new account page

Promotions and offers



Drive app downloads



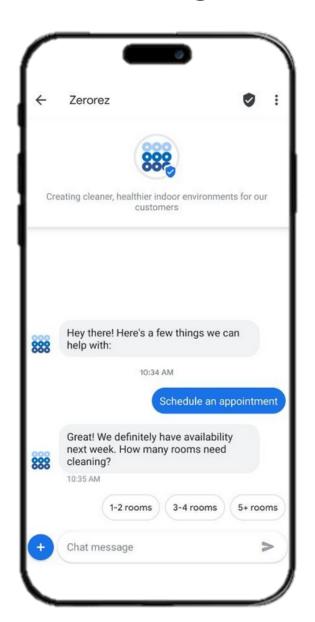
www.mdsmedia.co.in

# RCS ENABLES TARGETTED AND INTERACTIVE

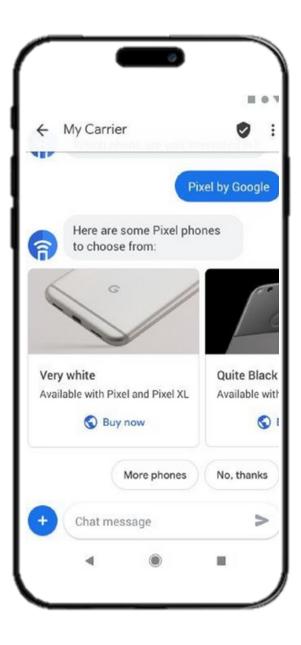
### **BRAND MARKETING**

Purchase

#### Bookings



#### Commerce



#### **Transactions**



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# RCS ENABLES TARGETTED AND INTERACTIVE

### BRAND MARKETING

Post-purchase

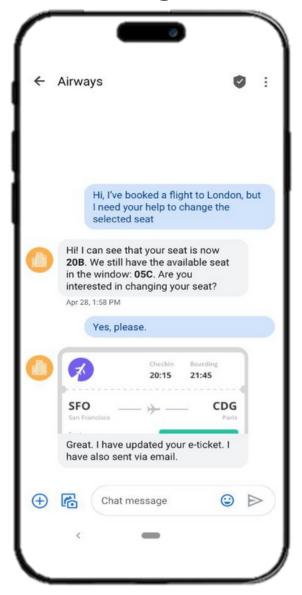
Service updates



Order updates



Customer support chatbot with human agent transfer



### WHATSAPP

#### Strategy Development

We collaborate with you to define campaign objectives, target audience, and key messaging to ensure a focused and effective WhatsApp campaign.

#### **Engaging Content**

Our team designs captivating multimedia content, including text, images, videos, and GIFs, aligned with your brand's voice and message.

#### Interactive Features

We segment your contact
list based on
demographics, behaviours,
and preferences to deliver
personalized messages
that resonate with
different segments.

#### Personalization

We set up campaign schedules and automation to ensure messages are sent at optimal times, enhancing engagement and response rates.

# Analytics and Optimization

Our robust analytics track campaign metrics, such as open rates, click-through rates, and conversions, enabling data-driven insights to refine and optimize future WhatsApp campaigns.

### WHATSAPP SERVICES

#### PROMOTIONAL WHATSAPP

A service enabling businesses to send promotional messages, offers, and updates to customers on WhatsApp. It's designed for one-way communication, focusing on disseminating marketing content.

#### **BUSINESS WHATSAPP**

A comprehensive solution that allows businesses to interact with customers using WhatsApp. It includes features like a verified business profile, two-way messaging, and access to messaging statistics, enhancing customer engagement.

#### WHATSAPP WITH BUSINESS API

A more advanced version of Business WhatsApp, it provides a programmable interface for businesses to integrate WhatsApp messaging into their applications, systems, and customer management processes, enabling automated messaging, notifications, and seamless customer interactions.



## CLIENTELE















ReLIANCE













INSURANCE





























